



**EFFECTIVE MAY 28, 2020 FIVE POINTS BANK LINCOLN AND OMAHA LOBBIES ARE OPEN.**

**GRAND ISLAND AND KEARNEY CONTINUE UTILIZING DRIVE-THRU AND APPOINTMENT BANKING.**

Five Points Bank has been serving Nebraska communities since 1971, and our commitment to our customers and team members has always been our highest priority. As our communities, our state, and our country face unprecedented challenges, Five Points Bank remains true to its core values of serving our customers, contributing to the betterment of our communities, and providing a great work environment for our team members. In order to adapt our values to the challenges facing the current business landscape, our management has made the difficult decision to change the way we do business.

**Appointments** | Access to the lobby will be granted if you have an appointment with a loan officer or new accounts representative. Please call your local branch to make an appointment.

**Safety Deposit Boxes** | Safety deposit box access will be limited to Saturdays from 8:30 to 12:00 pm or by appointment or emergency situations.

**Deposit** | Make a deposit using our drive-thru or night deposit located at each branch.

**Online and Mobile Banking** | Using our mobile app or online banking platform, you can have 24-hour access to your accounts. This allows you to safely and securely check balances, make transfers, and pay bills on your computer or mobile device.

**Mobile Deposit** | Deposit checks 24/7 from smartphone or tablet with our free mobile banking app.

**Need Cash?** | Utilize our drive thru or our ATMs

**Online Bill Pay** | Pay bills online from your computer or mobile smartphone.

**Zelle** | Send money securely from your bank accounts to just about anyone with an email address or mobile number (United States only)

**Make a Loan Payment** | Make payments through the drive thru, or make payments over the phone at your local branch.

**Do you need to open a new Checking Account, Savings Account, or CD?** | Call your local branch, and we will take all of the information over the phone and schedule a time for you to sign account documents.

**Do you need a loan?** | Call your local branch, and we will be happy to have you talk to a loan officer about your lending needs.

**Do you have a question regarding an account?** | Please call our customer service number at 308-384-4323 or 1-800-576-4687.

**Do you need a Debit Card or Credit Card?** | Please call a new accounts representative at your branch.

**Do you need to renew a CD?** | Please call your local branch.

Five Points Bank appreciates your understanding during these turbulent times. We look forward to weathering this storm together and serving your banking needs and our local communities for years to come. Thank you again for being a Five Points Bank customer. We truly appreciate that you have entrusted your banking business with The Better Bank. As this situation evolves, we pledge to continue to provide your banking needs to the best of our abilities.